

The Family of Learning Trust

Whistleblowing Policy



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1. Introduction

- 1.1 The Public Interest Disclosure Act 1998 (PIDA) inserted provisions into the Employment Rights Act 1996 to give protection against victimisation to employees acting as 'whistleblowers', victimisation in such circumstances including being subjected to informal means of recrimination or retribution, as well as formal disciplinary sanction (up to and including dismissal).
- 1.2 Whistleblowing is defined as making a 'protected disclosure' as a means of raising concerns about serious malpractice at their place of work, provided the employee has acted in a responsible manner in dealing with the issues.
- 1.3 PIDA protects whistleblowers from detrimental treatment by their employer as a result of making a public interest disclosure. To be counted as a 'protected disclosure', and thus attract statutory protection, the whistleblower must be acting 'in the public interest', in addition to which the information must actually be disclosed (there is no statutory protection in relation to gathering information or threatening to make a disclosure, but only for **making** a disclosure in accordance with the terms of the legislation) in the manner described in the following clauses.
- 1.4 For the disclosure to be protected by the relevant legislation it must be made to the right person and in the right way (and a disclosure will not qualify for legal protection if the person making the disclosure commits an offence by doing so).
- 1.5 Accordingly, a protected disclosure must be made either to the employer or, in the case of an external disclosure, to an appropriate 'prescribed person' (further defined later in this policy).
- 1.6 In making a protected disclosure, staff must have a reasonable belief that:
 - any information disclosed is substantially true
 - any disclosure of information is in the public interest*
 - any information disclosed relates to one of six categories listed in PIDA, namely:
 - i) commission of a criminal offence
 - ii) failure to comply with a legal obligation
 - iii) a miscarriage of justice
 - iv) danger to the health and safety of any individual
 - v) damage to the environment
 - vi) the deliberate concealment of information falling within any of these categories.

In this context, schools should be aware that the precise meaning of 'public interest' is not defined within the relevant legislation and interpretation of this point therefore remains dependent on evolving case law. Recent rulings have indicated that this may conceivably include issues linked to an individual's terms and conditions of employment or personal experiences at work and thus of interest to only a particular sub-section of the public (as opposed to the public as a whole). In other words, the employer should **not rely on the 2013 amendment to the PIDA, which altered the text to the effect that a qualifying disclosure must be made 'in the public interest' (as opposed to the previous wording 'in good faith') as necessarily (despite this being the intended express purpose of said amendment) excluding matters relating solely to an individual's own contract or personal conditions of employment).*

2. Purpose and scope

- 2.1 It is important to draw a distinction between whistleblowing, which is relevant only to matters which are **in the public interest** (although the above caveat should be noted in this regard), and issues which are not relevant to the above legislation and which do not qualify as whistleblowing, such as concerns relating to a personal grievance related to an issue such as (the perception of) discrimination, bullying, harassment etc.
- 2.2 Matters relating to a personal grievance are **not** covered by whistleblowing legislation (unless the circumstances of the individual case are deemed to be in the public interest) and should always be addressed in accordance with the appropriate policy (grievance, bullying and harassment etc) rather than invoking the whistleblowing procedure.
- 2.3 This policy may be used by all workers and staff members at the academy to raise concerns where the wellbeing of third parties, or that of the academy itself, is felt to be at risk, for instance in relation to the alleged commission of criminal offences or employment of practices endangering health and safety.
- 2.4 The terms 'worker' and 'staff member' in this policy broadly include the following: employees; contractors; agency workers; trainees; and any person who is subject to a contract to undertake work for, or provide services to, or on behalf of, the academy.
- 2.5 This policy is designed to encourage staff to feel confident in raising issues of consequence by questioning and, if necessary, taking further action in relation to any serious concerns they might have about practices within the academy.
- 2.6 This policy aims to encourage a fair and impartial investigative procedure and to ensure that staff receive an appropriate response to concerns which have been raised and are made aware of how to pursue them further should they fail to be satisfied by the outcome.
- 2.7 This policy enables the academy to comply with the Public Interest Disclosure Act 1998 and the Public Interest Disclosure (Prescribed Persons) Order 2014.
- 2.8 The whistleblowing procedure is intended to cover major concerns that may fall outside the scope of the academy's other procedures (such as health and safety or grievance process).
- 2.9 Such concerns could conceivably include (this list is not exhaustive) perceptions of possible:
 - conduct which is an offence or a breach of law
 - health and safety risks including risks to children, public and colleagues
 - failure to comply with school financial regulatory and compliance matters
 - failure to comply with codes of practice
 - damage to the environment
 - fraud and corruption
 - unauthorised use of school funds
 - other unethical conduct.

3. Employer responsibility

- 3.1 As the employer of staff the academy trust board has overall legal responsibility for ensuring that the academy has a whistleblowing policy.
- 3.2 The governing body of the academy is responsible for the running of the establishment and through school management will maintain (in a format that will not compromise confidentiality) a record of concerns which have been raised in relation to whistleblowing and the outcomes of those concerns.
- 3.3 The academy recognises that the decision to report a concern can be a difficult one, not least because of fear of reprisals or recrimination from those responsible for the alleged failure or malpractice.
- 3.4 The academy does not tolerate harassment or victimisation. Accordingly, the academy will ensure that all necessary action is taken to protect staff members when a whistleblowing concern is raised (in which regard it is conscious of its vicarious liability for the actions of employees in circumstances where any individual's conduct could be reasonably interpreted as amounting to victimisation of a whistleblower).

4. How to raise a concern

- 4.1 Concerns of this nature are most appropriately raised in writing, although a concern may be raised orally if preferred.
- 4.2 Any submission should set out the background and history of the issue giving rise to concern, giving names, dates and places where possible.
- 4.3 The submission should also clarify the reason why there is felt to be particular concern about the situation and should include sufficient grounds to justify this concern. It is advised that the earlier a concern is raised the easier it is to take appropriate action.
- 4.4 Staff are encouraged to involve their trade union or professional association and may be accompanied by a recognised trade union representative or work colleague during any meetings related to investigation of a relevant issue, reasonable time off from work being permitted for this purpose.
- 4.5 A form for recording the whistleblowing concern is available for use at Appendix 1.
- 4.6 It should be noted that should any staff member making a disclosure under the terms of the whistleblowing policy already be subject to disciplinary, grievance or redundancy process, those procedures will not be halted as a direct result of any such disclosure.

5. Raising a concern – internal procedure

- 5.1 The staff member should raise their concern with the headteacher or line manager (as appropriate) or, if the complaint is about the headteacher, with the chair of governors.
- 5.2 If the concern relates to the governing body, it should be raised with the chair of the academy trust (or, if that is deemed inappropriate, with the most relevant of the external bodies identified in the following section).

- 5.3 The action taken by the headteacher or line manager (or chair of governors) will depend on the nature of the concern. The matters may be subject to:
- internal investigation
 - referral to external regulatory authorities
 - referral to the police
 - consideration of the academy's disciplinary procedure (should the concern relate to the conduct of one or more employees).
- 5.4 An initial assessment should be made to decide whether an investigation is appropriate and, if so, what form this should take. Concerns or allegations that fall within the scope of other specific procedures (such as child protection etc) will normally be referred for consideration under those procedures.
- 5.5 It may be possible to resolve some concerns by agreed action without any requirement for an investigation. Within ten working days of a concern being received, the headteacher or line manager (or chair of governors) will write to the staff member who has raised the issue to acknowledge receipt of the concern and indicate:
- how it is proposed to deal with the matter
 - whether an initial enquiry has been made
 - whether further investigation will take place (and, if so, give an estimate of length of time before a substantive response will be provided).
- 5.6 The amount of contact between the person dealing with the matter and the staff member raising the concern will depend on the nature of the matters raised, the complexity of the issue(s), and the clarity of the initial information provided. If necessary, further information may be sought from the individual raising the concern.
- 5.7 Subject to legal and confidentiality constraints, the staff member will receive information about the outcomes of any investigation.

6. Raising a concern – external procedure

- 6.1 In accordance with legal protection for whistleblowers, only certain (prescribed) external authorities and individuals are to be regarded as legitimate bodies who may be contacted for the purpose of making a 'protected disclosure'.
- 6.2 Whistleblowing to an external body without initially going through the internal procedure is inadvisable without compelling reason. Examples of compelling reason could, for instance, include either concerns in relation to serious issues of health and safety or allegations that senior management had colluded in matters involving inappropriate conduct.
- 6.3 Should a staff member feel that it is appropriate to take the matter externally, the following authorities (defined as 'prescribed persons') are the regulators who, within an educational setting, are most likely (although the list is not exhaustive) to be regarded as legitimate bodies in the event of being approached by a whistleblower:
- Ofsted
 - Ofqual

- Secretary of State for Education
- National Audit Office.

- 6.4 Members of Parliament also qualify as 'prescribed persons' in accordance with the relevant legislation.
- 6.5 If a member of staff does not feel able to raise concerns in any of the ways outlined above, they should consult the Public Disclosure Act for information about other routes by which a disclosure may be made.

7. Untrue or malicious allegations

- 7.1 If an allegation is made in the public interest but is not confirmed by any subsequent investigation, no action will be taken against the staff member making the disclosure. However, allegations which are deemed to have been malicious or vexatious could potentially lead to disciplinary action, including proceedings for gross misconduct.

8. Confidentiality and anonymity

- 8.1 The identity of any individual raising a whistleblowing concern will be protected whenever possible. The investigation process may, however, unavoidably reveal the source of the information and a statement may be required as part of the mechanism by which relevant evidence is gathered, and if the staff member does not wish their identity to be disclosed this could make it difficult to proceed further with the matter.
- 8.2 Anonymous allegations may be given consideration by the academy (and this will always be the case when they are deemed to be of a serious nature) but such allegations carry less weight than those which are attributable to a named individual and are often significantly more difficult to investigate effectively. Consequently, issues raised anonymously are, inevitably, less likely to prove capable of full exploration.

Appendix 1: Report form to be used for Public Interest Disclosure

Name of School:

Name of staff member making report: <i>(whistleblowers are encouraged to provide an indication of their identity although this is not compulsory)</i>	
Persons reported:	
Concerns reported Provide full details of the background to the concern including: <ul style="list-style-type: none">• names, dates and places• reasons why you are concerned <i>(attach separate sheet if necessary)</i>	
Date:	
Signed: <i>(if name appears above)</i>	